

RETURN AUTHORIZATION FORM AUSTRALIA

Our 100% Love It Guarantee

If for any reason you don't like your PartyLite product, simply return it to PartyLite Pty Ltd, PO Box 6100, Blacktown DC, NSW 2148 within 60 days of the purchase date for a full refund. Include this RETURN AUTHORIZATION FORM with the unused and not burned candles or unused non-candle items in the original packaging at your expense to the above address and email a copy of your tracking information along with an image of this Return Authorization Form to cs@australia.partylite.com to receive a refund. Please allow 10-15 days for your refund to be issued. We will not refund or exchange any candles that have been lit or melted or any items that have been previously used. Everything must be returned in the original packaging. **Please reference our return policy for specific procedures.**

If your item arrived on your doorstep broken or damaged or you received a wrong item, please complete this RETURN AUTHORIZATION FORM and email it to cs@australia.partylite.com along with a photo of your damaged, broken or defective item and an image of this Return Authorization Form. If the item is broken glass, it is a safety issue and we won't require you to send it back, however, we will require a photo of the broken or damaged item for a refund. The candles must be unused and not burned or clearly defective. We will require wrong items received to be returned at PartyLite's expense.

REASON FOR RETURN

1. Received wrong item
2. Item arrived broken or damaged
3. Item is defective
4. Changed mind
5. Not what I expected

Your Name and email address _____

Original Order # _____

Item Description	Quantity	Reason for Return # (above)

STEPS: Complete this RETURN AUTHORIZATION FORM

1. Pack unused items in their original packaging, along with this completed form
2. Ship returned item(s) to:
 - PartyLite Pty Ltd
 - PO BOX 6100
 - Blacktown DC
 - NSW 2148
3. For broken, damaged, defective or wrong items, follow instructions in paragraph 2 above
4. Please keep a record of your return tracking and remember to send an email with photos to cs@australia.partylite.com prior to returning damaged/defective items.

If you have any further questions, please email cs@australia.partylite.com.